



**Risk
and
Management
Services**

Protecting People Assets and Profits

Communication



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Communication in Health and Social Care



Communication



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What is communication?

Communication is a two-way process of sharing and understanding information.

It is an essential part of everyday life.

People communicate in a variety of ways, such as through speech, body language and gestures.

What does the Communication in Health and Social Care Course cover?

The Communication course covers the following:

What is communication?

Why is communication important?

What are the three types of communication in health and social care?

What are the two main theories of communication?

What are barriers to communication?

What factors influence communication?

Why is communication important?

Communication is paramount in health and social care settings because professionals need to understand the needs of all individuals. A practitioner should be able to recognise a service user's needs even if the service user can only communicate non-verbally.

What is the benefit of Communication training to your business?

Our Communication for Health and Social Care Course is for anyone who works within the health and social care sector.

This course will offer your staff quick and effective communication training to help them become aware of the importance of communication within their workplace.

The training is suitable for private and public sector companies, including community homes (care homes) and other organisations in the healthcare sector.

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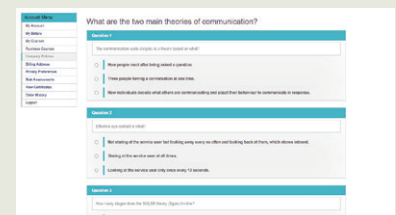
Communication in Health and Social Care



Video Presentations.



Interactive games.



Final exam - certificates provided.

Communication is paramount in health and social care settings because professionals need to understand the needs of all individuals. A practitioner should be able to recognise a service user's needs (e.g. when they want a drink), even if the service user can only communicate non-verbally.

NHS

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